

Dear Board,

We at Cambridge hope you and your family/friends are safe now that Hurricane Irma has left the area.

As you can imagine many properties have damage, some minor but some major such as roofs and structural issues. As your management company our immediate responsibility is to inspect all associations that Cambridge manages, which in this office ranges from Lee County to Sarasota County, in order to assess damages and begin the process of making all necessary repairs.

As you're all aware by now our friends just South of us in Naples took the brunt of this storm so a lot of work is to be done there to restore normal life. As a result of this we are prioritizing who is seen first by their proximity to the eye of the storm as well as those with no board members or onsite maintenance present to help report problems to us.

As a result of the storm our Cambridge offices all have no internet, server or phone access at the moment therefore we are limited to working only from our cell phones. To describe the severity of how bad this is for us personally at Cambridge as well as some of our Associations it is important to mention that the roof at our Naples office was torn off which resulted in our entire office being flooded.

As we get to each association in the coming days we are letting each Board know the status of their property along with notifying appropriate vendors for further action. All Pool vendors and Landscape vendors across the board were notified to service each association as fast as they can prior to the storm. If your building has elevators we put elevator companies on notice as we get reports that an elevator is down. Many elevator companies are stretched thin so it may be a few days before they respond.

Due to the immediate need for all focus and efforts to be on the cleanup process Cambridge needs to postpone all upcoming board meetings for at least the next two weeks. We will reschedule the affected meetings as soon as possible. All associations with budget workshops scheduled in this time frame that are to be moved will also need their budget meeting moved as a result of statute requirements. Without the use of our accounting software and server as well as our efforts focused elsewhere, we are not able to complete the finalization of draft budgets at this time. We are working around the clock to restore normal life at each property as fast as possible.

Just prior to the storm we set up a portable office at our homes to help respond to people calling or emailing with preparation needs as long as we could up until the storm cut communications. We've also been taking emergency calls throughout the storm. If your wondering why we can't set up the same thing now it is because of the lack of a server, internet and power at our homes. As soon as possible we will get back to normal business in our office. Until then we can be reached by email or in the event of a true emergency via the Cambridge emergency line. Please do not call the emergency line to ask when power or water will be restored in your area this can be found out by reaching out to your local Utility companies. We have received notice that it may take [until September 22nd](#) in some areas before everyone will regain power.

We want to thank those Boards that have been reaching out to us reporting what they have found and telling us all is ok at their associations to move our focus to others more in need and to postpone all coming meetings. People like you all is why we continue to put ourselves through all this stress. Thank you so much for all you do. Your thoughtfulness and consideration of all those effected by this in Southwest Florida is very appreciated.

As a positive note we are starting to see a few more gas stations opening back up in the area. However, each seen open today, which were still very few, had long lines of 20 or more people waiting to get gas. We apologize for any inconvenience this might cause you. A member of our staff will be in touch as soon as possible to reschedule your meetings. We are sending this to board members only. Boards that have distribution lists or access to an association websites please feel free to send this out to your membership. If you want us to send this information out to your owners please let us know.